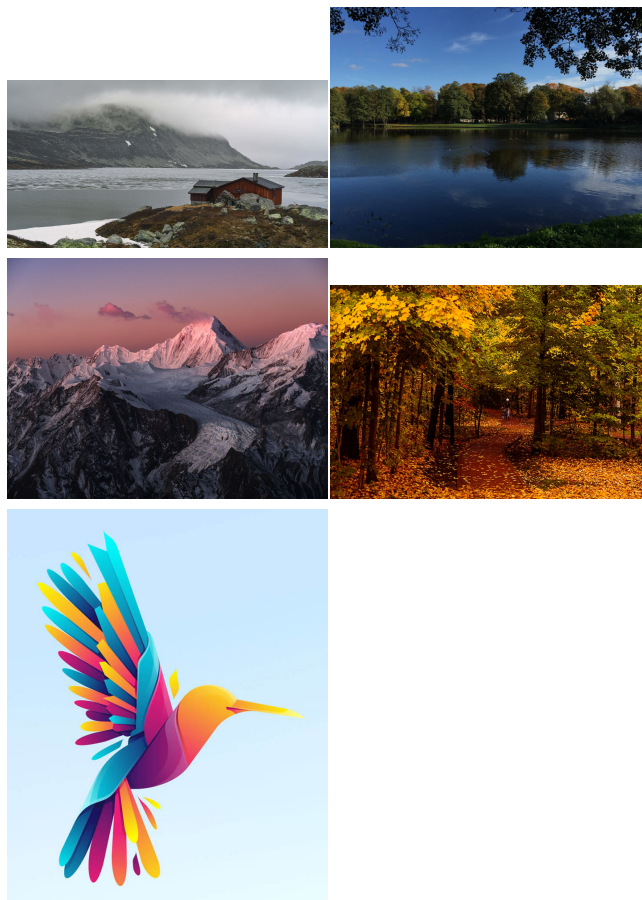




Incident Report

Organisation	Power Grid
Incident UID	UGP077
Status	Resolved
Severity	Major
Site	JublieHills
Reported By	Bishal Mondal1
Mobile Number	+91 7003236041
Others Involved	Kamal
Incident Type	Software issues
Describe the incident	software issues with my laptop
Is the software updated?	Yes

Incident Image(s)



Incident Video(s)	Video 1 Video 2 Video 3 Video 4
Incident Audio(s)	Audio 1 Audio 2 Audio 3 Audio 4
Incident File(s)	File 1 File 2 File 3 File 4 File 5
Created	17-Oct-2023 10:36:00 AM
Modified	17-Oct-2023 10:44:26 AM

Question: Is the issue resolved
Answer: Yes

Investigation Checklist

Question: What is the issue?
Answer: issue with firewall - fixed

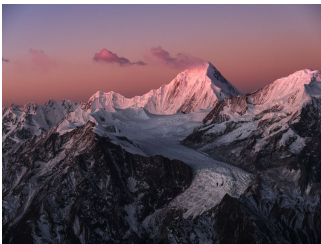
Assigned To Lakshman Padala

Resolved On 17-Oct-2023 10:44:21 AM

17-Oct-2023 10:39:33 AM - Rajkumar Pativada updated the status to Open

17-Oct-2023 10:40:19 AM - Rajkumar Pativada: need the following resources

[Audio 1](#) [Video 1](#) [Video 2](#) [File 1](#) [File 2](#) [File 3](#)



Incident History

17-Oct-2023 10:40:31 AM - Rajkumar Pativada updated the status to Resolved

17-Oct-2023 10:42:32 AM - Rajkumar Pativada: reopening the incident

17-Oct-2023 10:43:24 AM - Rajkumar Pativada updated the status to Open

17-Oct-2023 10:44:26 AM - Rajkumar Pativada updated the status to Resolved

To view all Audio(s)/Video(s)/Photo(s)/File(s), Visit:

<https://www.incidentreporter365.com/#/incidents/view/10/16541>

This is a computer generated report. For queries please mail to contact@incidentreporter365.com